



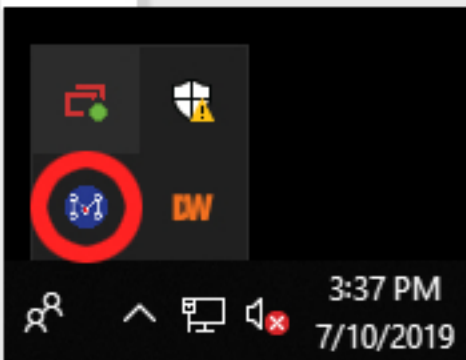
Need help?

How to submit a support request

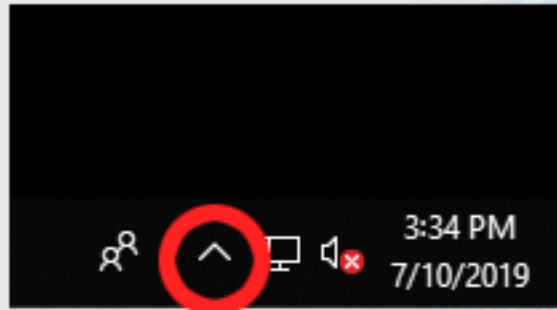
1. Submit a ticket via the MobileTek Tray Icon
2. E-mail us at support@mobiletekservice.com
3. Call us at [877-533-9989](tel:877-533-9989)

How to submit a ticket via the MobileTek Tray Icon

Step 1:



Search for the blue MobileTek Icon in the bottom right hand corner of your task bar. (Top right on Macs)

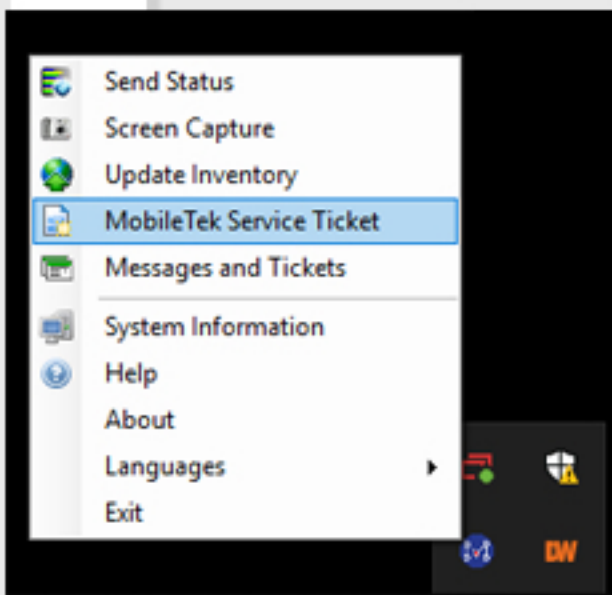


If you don't see it you may have to click on the "Show Hidden Icons" button.

Step 3:

Fill out your ticket with your e-mail, subject, and description and hit "Send" Our remote service desk team and the on-site engineer will be notified that your ticket has been submitted.

Step 2:



Right click the MobileTek icon and select "MobileTek Service Ticket"