

WORTHINGTON CHRISTIAN UPPER SCHOOL
Cafeteria procedures and guidelines
2020/2021 School Year

The cafeteria at each Worthington Christian building is cash-free. Below is more detail regarding the use of the lunch service.

BIOMETRICS – Temporarily not using due to COVID

- Students will have their finger print read via a biometric system at the beginning of the year. (Only new students) They will use the finger scanning to obtain items in the cafeteria. The amount will be deducted from your family prepay food service account balance.

LUNCH MENU AND ORDERING–

- Menus and ala carte pricing is posted on cafeteria bulletin board, FACTS Family Online, our WCS website and smart phone and tablet applications.
- All items are sold ala carte

FACTS FAMILY ONLINE AND YOUR FAMILY PRE-PAY LUNCH ACCOUNT –

From your computer:

- Once you are enrolled, you will be able to add funds to your prepay family account.
- Log into FACTS, click on FINANCIAL on left side of the screen. Lunch funds are made by clicking on the “Add Funds” button in the Prepay Accounts box.
- Use this Add Funds option to keep the account current. There is no fee for the e-check option and your account will be credited immediately.
- To monitor your child’s lunch activity throughout the year, simply click on the dollar amount indicated in blue in the Prepay Accounts box.

From your phone app:

- The FACTS app gives you a very convenient way to do most common tasks. The following will get you started:
- To make a Food Service payment: Click on FACTS – PREPAY ACCOUNTS – ADD FUNDS.
- To view more detail on anything: Click on FACTS – FACTS HOME

BALANCE DUE –

- The program is a prepay system. Payment for lunch items is expected in advance.
- It is your responsibility to monitor funds of your family prepay account as needed to maintain a positive balance.
- If your family account does drop to a negative balance, you will receive an e-mail from FACTS notifying you to add funds.
- Should your family account become negative, we reserve the right to block your family lunch account until it is brought to a positive balance.

DELAYED START GUIDELINES-

US Lunch service WILL OPERATE on a delayed schedule with a possible modified menu.

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